

# Phillip **CFD**Trader 2 User Guide



**CONTRACTS FOR DIFFERENCE ([www.phillipcfd.com](http://www.phillipcfd.com))**

Updated: **30** December 2011

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# 1. INTRODUCTION

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## ABOUT PHILLIP CFDTRADER 2

Phillip CFDTrader 2 was designed for the advanced trader in mind. It boasts of new features, which would suit CFD traders who require an intuitive platform for trading and risk management strategies. Bring your CFD trading experience to a new level with Phillip CFDTrader 2.

You can use Phillip CFDTrader 2 for the following:

- Trade from charts
- Execute risk management order types
- Access company information
- Analyse intuitive charts using candlestick recognition
- Customise your workspaces

## SYSTEM REQUIREMENTS

### Supported Operating Systems:

- Windows 2000
- Windows XP
- Windows Vista
- Windows 7

### Requirements:

	Minimum Requirements	Recommended
<b>Memory / RAM</b>	256 MB	1 GB
<b>Processor / CPU</b>	1GHz	2GHZ or above
<b>Hard Disk</b>	100 MB	500 MB
<b>Broadband</b>	Leased line or Internet	Leased line or Internet
<b>Resolution</b>	1024 x 768	1280 x 1024
<b>Software</b>	Latest Java Runtime installed	Latest Java Runtime installed

## HELP AND ASSISTANCE

For further enquires or trading assistance, please refer to the key contact information below:

CFD Dealing Line: +65 6336 3338  
CFD Account Enquiry: +65 6336 4564  
Night Dealing Line (US CFD): +65 6532 3019 (from 9:30pm onwards)  
Fax: +65 6334 2015  
Email: [cfdtrader@phillip.com.sg](mailto:cfdtrader@phillip.com.sg)  
Website: [www.phillipcfd.com](http://www.phillipcfd.com)

## 2. INSTALLATION

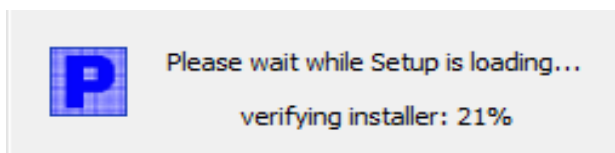
This part of the user guide describes how to install the CFDTrader 2 software on your computer. After downloading the software from the provided link, double click on the application. The window with security warning will appear. This warning can be ignored in order to proceed further with the installation process.

The following are the steps for installing CFDTrader 2:

1. Click **Run**.

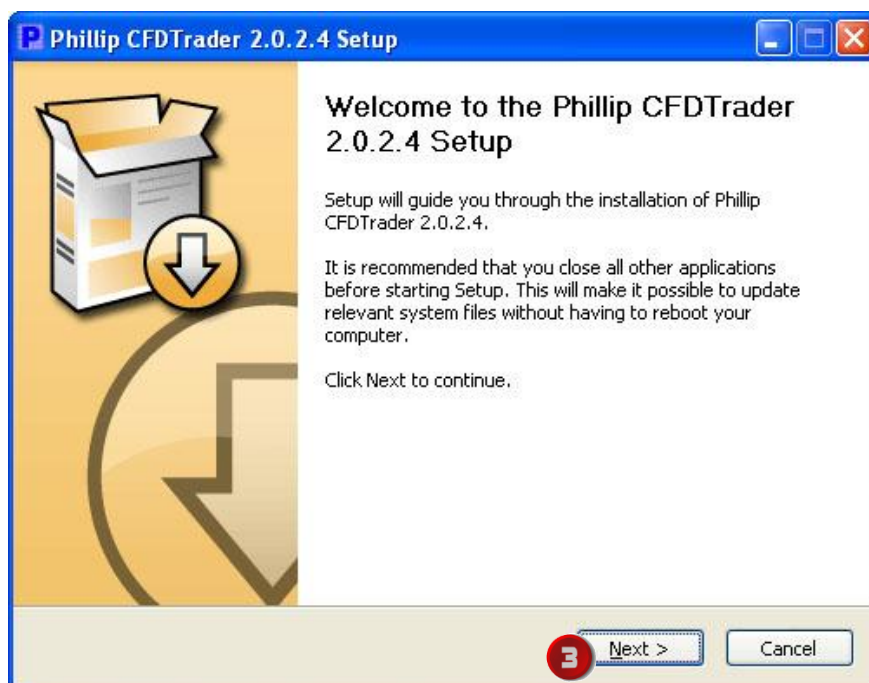


2. The setup will start extracting files and verifying the installer.



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3. Click **Next** to begin the installation.

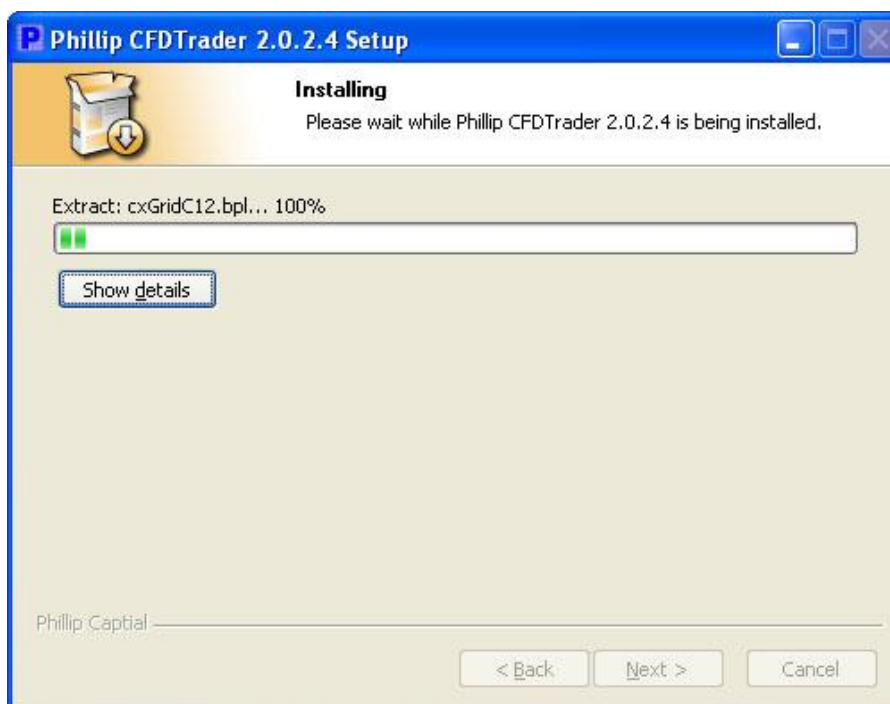


4. Choose the Destination Folder for the installation and click **Install**.



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5. The files necessary for installation will be extracted and installed.



6. Click **Finish** to complete the installation and launch the platform.



### 3. LOGGING IN

The login window shown below will appear after the last step.

1. Enter your POEMS trading account number (CFD).
2. Enter your trading account password (Note: Password is case sensitive).
3. Switch to your desired language under **Language**.  
CFDTrader 2 currently supports the following languages:
  - a. English
  - b. 简体中文 (Simplified Chinese)
4. Choose from the following account types:
  - a. Normal Account
  - b. Remisier Account










## 4. USING THE SYSTEM

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### ICONS

The icons at top menu in different window panels provides information about the features and status of the CFDTrader 2.

Icon	Action	What it means
	Attach/Detach	To attach or detach the window panel from the main platform window, so to view on multiple screens/monitors.
	Export to Excel	To export the table to an Excel file which can be saved and used for future reference.
	WatchList Editor	To customize and edit WatchList(s) and layout of Price View.
	Show World Indices	To display the world indices in Price View.
	Expand/Collapse	To expand or collapse the list.
	Sort	To sort the list in an alphabetical order.
	Server Connection	Detect server connection.

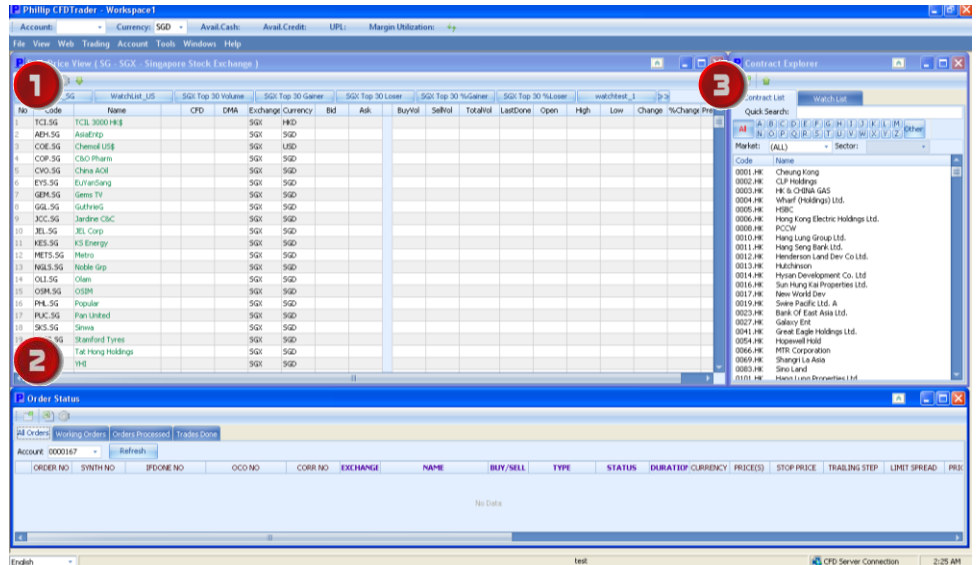
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## WORKSPACE LAYOUT

You can choose between Basic and Advanced Workspace.

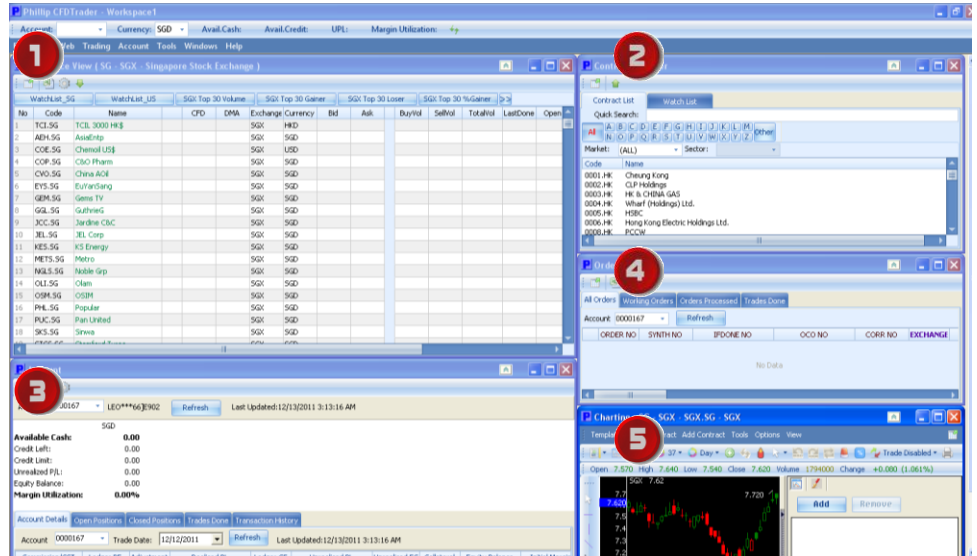
The Basic Layout for CFDTrader 2 consists of three window panels within the main window for the platform:

1. Price View
2. Order Status
3. Contract Explorer



The Advanced Layout for CFDTrader 2 consists of five window panels within the main window for the platform:

1. Price View
2. Contract Explorer
3. Account Summary
4. Order Status
5. Charting





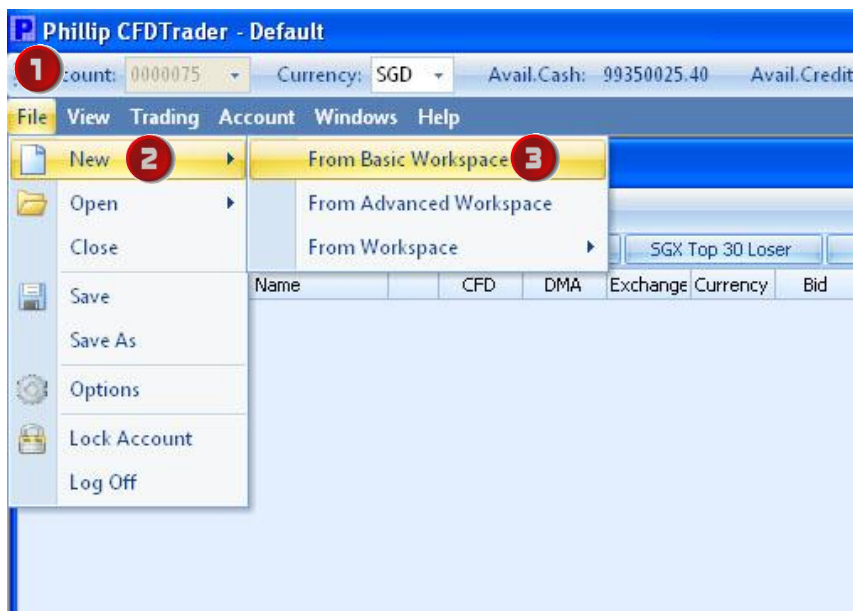
## FILE

This menu will display options related to your workspaces, or where you can lock/log off your account.

### NEW

To create a new Workspace.

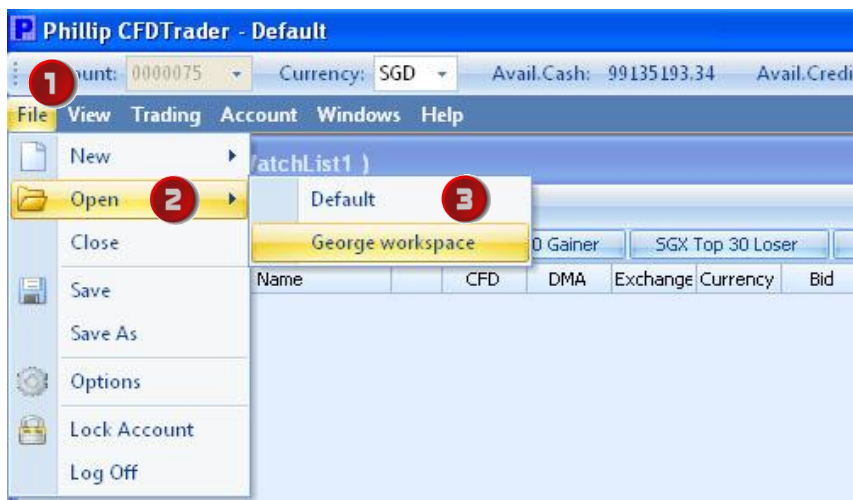
1. Click **File**.
2. Click **New**.
3. Select either **From Basic Workspace**, **From Advanced Workspace** or from a previously saved Workspace.



### OPEN

To open a Workspace from previously saved workspaces.

1. Click **File**.
2. Click **Open**.
3. Select from a previously saved Workspace.



### CLOSE

To close the current workspace.

1. Click **File**.
2. Click **Close**.

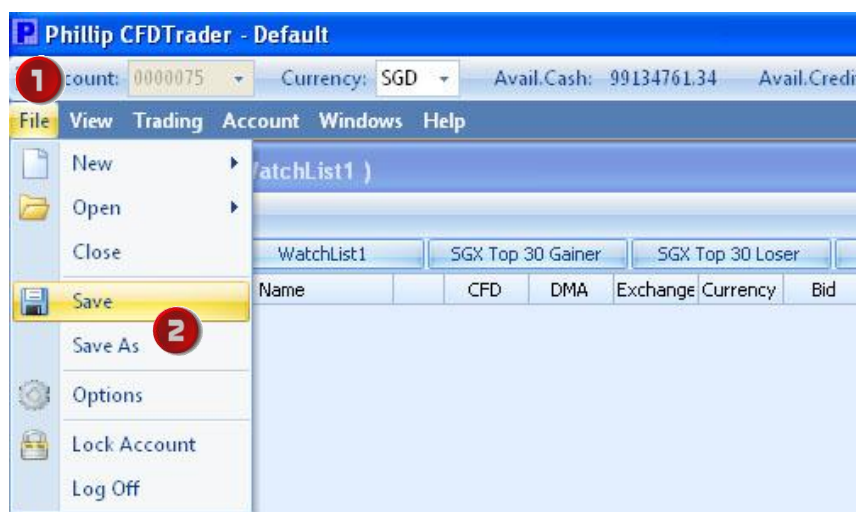


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### SAVE/SAVE AS

To save the current workspace.

1. Click **File**.
2. Click **Save/ Save As**.



### OPTIONS

To access CFDTrader 2 options.

1. Click **File**.
2. Click **Options**.



### LOCK ACCOUNT

To lock the account when the platform is not being used.

1. Click **File**.
2. Click **Lock Account**.



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### LOG OFF

To Log off from CFDTrader  
2.

1. Click **File**.
2. Click **Log Off**.



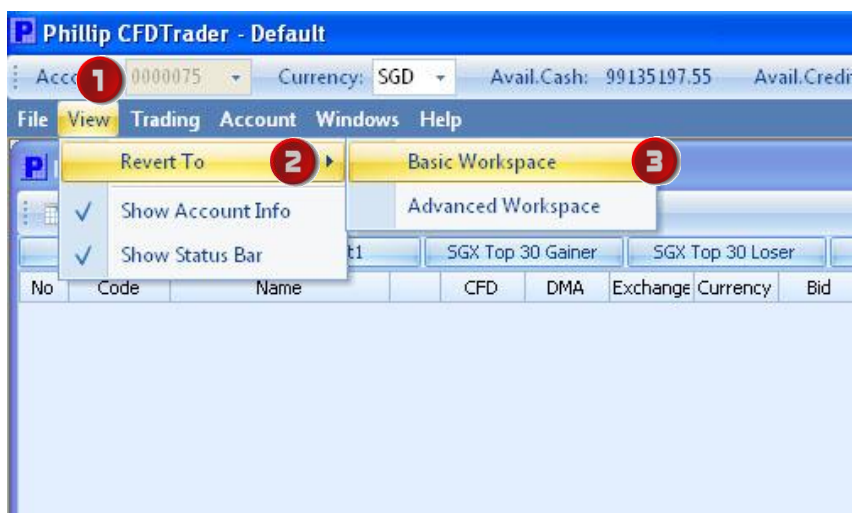
### VIEW

This menu will display options related to platform layout.

### REVERT TO

To revert back to the last saved workspace, basic or advanced workspace.

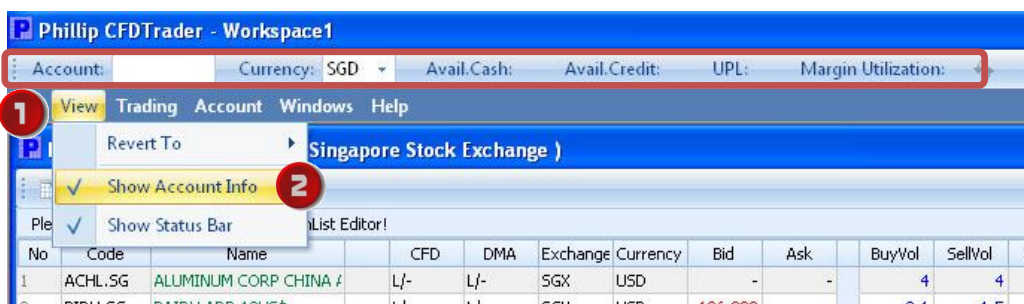
1. Click **View**.
2. Click **Revert To**.
3. Select either **Basic Workspace** or **Advanced Workspace**.



### SHOW ACCOUNT INFO

If this option is checked, some of your account details, such as available cash, available credit, unrealized profit/loss and margin utilization, will be shown across the top the platform. The information is updated every minute.

1. Click **View**.
2. Click **Show Account Info**.

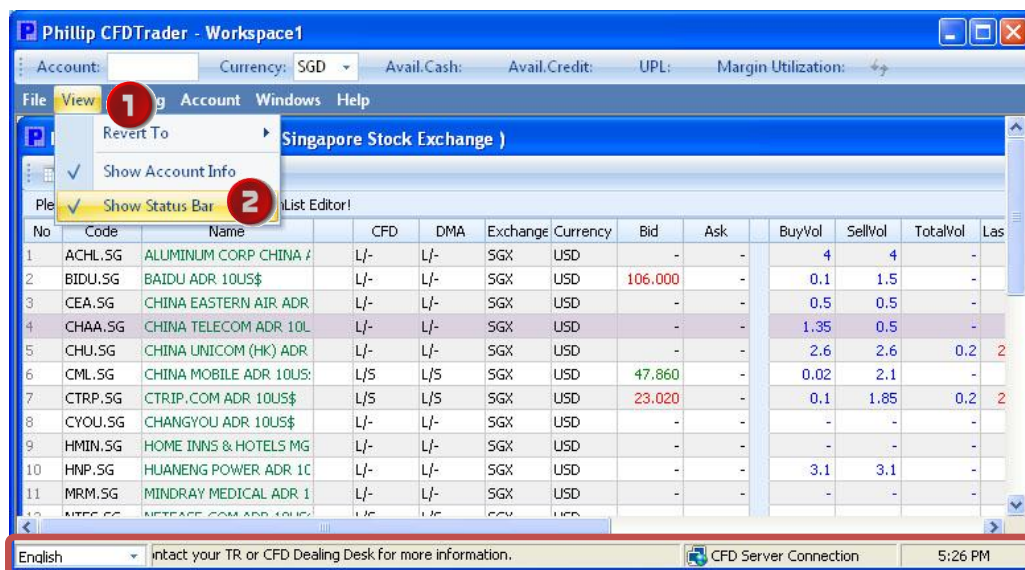


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### Show Status Bar

If this option is checked, the status bar will be displayed at the bottom of the platform.

1. Click **View**.
2. Click **Show Status Bar**.





## 5. TRADING

Click on the **Trading** menu to display these options.



### ANNOUNCEMENT

Announcement page shows all the important notices from Phillip CFD. Customers should view this page regularly to be updated with latest announcements.

1. Click **Trading**.
2. Click **Announcement**.



## ORDER TICKET

Click on **Order Ticket** to initiate a trade through **CFD** or **DMA**. The **Order Ticket** will show you if you have sufficient cash or credit to place a trade. You can also view the associated commission and finance charges for each individual contract.

Definitions:

**Account** - User account number

**Contract** - Name of the contract (counter)

**Order Type** - Type of order to be placed

**Quantity** - Amount to be traded

**Limit Price** - Stated limit price of an order

**Stop Price** - Stop price to trigger a limit order

**Trailing Step** - Stop price which is set at a percentage from the market price

**Limit Spread** - Adjusts the stop price of a Trailing Stop-Limit order in terms of number of bids

**Limit Order No.** - Parent limiting order which the contingent order will bind to

**Duration** - Time validity of an order

**Buy/Sell** - Action desired. If Buy is chosen, the execution box will be in green. If Sell is chosen, the execution box will be in Red and labeled accordingly

### **To initiate a CFD or DMA trade**

1. Click **Trading> Order Ticket**.
2. Click **CFD** or **DMA** to display **Order Ticket**.



3. Select from list of markets in drop down menu next to **Contract Name**. Select from the list of contracts under **Contract Name** or **Contract Code**.
4. Select **Buy** or **Sell** under **Direction**.
5. Select **Limit**, **Stop Limit**, **Trailing Stop**, **OCO**, and **Contingent** under **Order Type**.
6. Enter order **Quantity**.
7. Complete and verify all fields. Click **Submit**.
8. A **Preview Order** window will pop up. Click on **Submit** to confirm.
9. An **Order Receipt** window will pop up. Double-check order from **Order Status** panel.

**Order Ticket - SGT.SG**

CFD

Bid	Ask
3.150	3.160

Account: **3** MOH\*\*\*0B3E553 0000075

Contract Name: SingTel SGX

Contract Code: SGT.SG Currency: SGD

Direction: **4** Buy

Order Type: **5** CFD Limit

Quantity: **6** 1,000 Min: 1000

Limit Price: 3.160

Duration: Day Order

Sufficient Cash: Yes Sufficient Credit: Yes

Available Cash	9382674.07 SGD
Required Margin	316.00 SGD (10%)
Available Credit	98332595.20 SGD
Required Credit	3160.00 SGD

**Commission & Finance Charges**

Commission Rate	0.138% of contract value
Min Commission	25.00 (SGD)
Long Finance Charge	4.00% p.a.
Short Finance Charge	4.00% p.a.

**7** Submit

### To place a Limit Order

A **Limit** order is an order to buy or sell at submitted price or better. **Limit** orders are filled at the limit price (or better), but are not guaranteed a fill.

To place a **Limit** order:

1. Select from list of contracts under **Contract Name** or **Contract Code**.
2. Select **Buy** or **Sell** under **Direction**.
3. Select **Limit** under **Order Type**.
4. Enter order **Quantity**.
5. Enter desired limit price in **Limit Price** field.
6. Complete and verify all fields. Click **Submit**.
7. A **Preview Order** window will pop up. Click **Submit** to confirm.
8. An **Order Receipt** window will pop up. Double-check order from the **Order Status** panel.

**Order Ticket - KO**

CFD

Bid	Ask
67.26	67.48

Account: MOH\*\*\*08SK553 0000075

Contract Name: Coca-Cola Co. NYSE

Contract Code: KO Currency: USD

Direction: Buy

Order Type: CFD Limit

Quantity: 1 Min: 1

Limit Price: 67.48

Duration: Day Order

Sufficient Cash: N.A. Sufficient Credit: N.A.

Available Cash: 99134886.46 SGD

Required Margin: N.A. (10%)

Available Credit: 97206804.79 SGD

Required Credit: N.A.

Exchange Rate: N.A.

Commission & Finance Charges

Commission Rate: 0.250% of contract value

Min Commission: 25.00 (USD)

Long Finance Charge: 3.50% p.a.

Short Finance Charge: 4.00% p.a.

**Submit**



### To place a Stop Limit Order

A **Stop Limit** order is an order that combines the features of a stop order and a limit order. Once the stop price is reached, the **Stop Limit** order becomes a limit order to buy or sell at the specified price.

To place a **Stop Limit** order:

1. Select from list of contracts under **Contract Name** or **Contract Code**.
2. Select **Buy** or **Sell** under **Direction**.
3. Select **Stop Limit** under **Order Type**.
4. Enter order **Quantity**.
5. Enter desired stop price in **Stop Price** field. Select **Ask Price**, **Bid Price** or **Last Done Price** to trigger **Stop Price**.
6. Enter desired limit price in **Limit Price** field. Check next to **Limit Price** field to enter **Limit Spread** instead.
7. Complete and verify all fields. Click **Submit**.
8. A **Preview Order** window will pop up. Click **Submit** to confirm.
9. An **Order Receipt** window will pop up. Double-check order from the **Order Status** panel.

**Order Ticket - KO**

CFD

**Bid** 67.26 **Ask** 67.48

Account: MOH\*\*\*085K553 0000075

Contract Name: Coca-Cola Co **1** NYSE

Contract Code: KO **2** Currency: USD

Direction: Buy **3**

Order Type: CFD Stop Limit **4**

Quantity: 1 **5** Min: 1

Stop Price: 67.48 **6**

Limit Price: 67.48

Stop Price Trigger: Ask Price

Sufficient Cash: N.A. Sufficient Credit: N.A.

Available Cash: 99134886.46 SGD

Required Margin: N.A. (10%)

Available Credit: 97206804.79 SGD

Required Credit: N.A.

Exchange Rate: N.A.

**Commission & Finance Charges**

Commission Rate: 0.250% of contract value

Min Commission: 25.00 (USD)

Long Finance Charge: 3.50%

Short Finance Charge: 4.00% **7**

**Submit**

**NOTE** - The stop order will be triggered when the relevant market price match the stop price. For example, a Buy **Stop Limit** order will be triggered once the Ask price matches the Buy Stop price. For Sell **Stop Limit** order, it will be triggered once the Bid price matches the Sell Stop price.

## To place a Trailing Stop Limit Order

A **Trailing Stop Limit** order is set at a percentage above/below the market price (For Long Position/Short Position). The price is adjusted as the market price fluctuates.

To place a **Trailing Stop Limit** order:

1. Select from list of contracts under **Contract Name** or **Contract Code**.
2. Select **Buy** or **Sell** under **Direction**.
3. Select **Trailing Stop Limit** under **Order Type**.
4. Enter order **Quantity**.
5. In the **Trailing Step** field, enter distance stop price to trail above/ below (buy/ sell) market price in terms of percentage (%). The **Order Ticket** will display the indicated **Stop Price**. Select **Ask Price**, **Bid Price** or **Last Done** Price to trigger the **Stop Price**.
6. Select **Limit Spread** (in terms of number of bids), and **Order Ticket** will display the indicated **Limit Price**.
7. Complete and verify all fields. Click **Submit**.
8. A **Preview Order** window will pop up. Click **Submit** to confirm.
9. An **Order Receipt** window will pop up. Double-check order from the **Order Status** panel.

The screenshot shows the 'Order Ticket - CFD.SG' window. At the top, it displays 'Bid' at 1.385 and 'Ask' at 1.390. Below this, the account information is shown: Account MOH\*\*\*0&SK553 and 0000075. The contract details include Contract Name 'ComfortDelgro' (marked with a red circle 1), Contract Code 'CFD.SG', and Currency 'SGD'. The Direction is set to 'Buy' (marked with a red circle 2). The Order Type is 'DMA Trailing Stop Limit' (marked with a red circle 3). The Quantity is '1,000' (marked with a red circle 4). The Trailing Step is '0.20' (marked with a red circle 5). The Limit Spread is '-5' (marked with a red circle 6). The Stop Price Trigger is 'Last Done'. The window also displays financial information: Sufficient Cash 'Yes', Sufficient Credit 'Yes', Available Cash '99136216.28 SGD', Required Margin '136.50 SGD (10%)', Available Credit '97204882.37 SGD', and Required Credit '1365.00 SGD'. A 'Commission & Finance Charges' section shows a Commission Rate of '0.220% of contract value', Min Commission of '25.00 (SGD)', Long Finance Charge of '3.00% p.a.', and Short Finance Charge of '6.00% p.a.'. A 'Submit' button is at the bottom right (marked with a red circle 7).

NOTE - The stop order will be triggered when the relevant market price matches the stop price.

### To place an If Done Order

An **If Done** order is a Limit order that will not be activated until the parent order is executed.

To place an **If Done** order:

1. Select from list of contracts under **Contract Name** or **Contract Code**.
2. Select **Buy** or **Sell** under **Direction**.
3. Select **If Done** under **Order Type**.
4. Enter order **Quantity**.
5. Select parent limit order number under **Limit Order No.**, to bind the **If Done** order.
6. Enter desired limit price in **Limit Price** field. Check next to **Limit Price** field to enter **Limit Spread** instead.
7. Complete and verify all fields. Click **Submit**.
8. A **Preview Order** window will pop up. Click **Submit** to confirm.
9. An **Order Receipt** window will pop up. Double-check order from the **Order Status** panel.

The screenshot shows the 'Order Ticket - CFD.SG' window. At the top, there are 'Bid' and 'Ask' price boxes showing 1.385 and 1.390 respectively. Below this, the 'Account' field is populated with 'MOH\*\*\*085K553' and '0000075'. The 'Contract Name' dropdown is set to 'ComfortDelgro' (callout 1). The 'Contract Code' dropdown is set to 'CFD.SG' (callout 2). The 'Direction' dropdown is set to 'Buy' (callout 3). The 'Order Type' dropdown is set to 'DMA If Done' (callout 4). The 'Quantity' field is set to '1,000' (callout 5). The 'Limit Order No.' field is empty (callout 6). The 'Limit Price' field is set to '1.385' (callout 7). Below these fields, there are sections for 'Sufficient Cash' and 'Sufficient Credit', both marked 'Yes'. A table shows 'Available Cash' (99136216.28 SGD), 'Required Margin' (138.50 SGD (10%)), 'Available Credit' (97204882.37 SGD), and 'Required Credit' (1385.00 SGD). Another table shows 'Commission & Finance Charges' with 'Commission Rate' (0.220% of contract value), 'Min Commission' (25.00 (SGD)), 'Long Finance Charge' (3.00% p.a.), and 'Short Finance Charge' (6.00% p.a.). A 'Submit' button is at the bottom right.

NOTE - When order is triggered, it is subjected to risk checks which may result in rejection.

### To place an OCO Order

An **OCO** (One-Cancel-Other) order is an order stipulating that if one part of the order is executed, the other part is automatically cancelled.

To place an **OCO** order:

1. Select from list of contracts under **Contract Name** or **Contract Code**.
2. Select **Buy** or **Sell** under **Direction**.
3. Select **OCO** under **Order Type**.
4. For **OCO Limit** order, enter order **Quantity** and **Limit Price**. Check next to **Limit Price** field to enter **Limit Spread** instead.
5. For **OCO Stop** order, enter order **Quantity**. Enter **Stop Price**, and select if **Ask Price**, **Bid Price** or **Last Done Price** to trigger **Stop Price**. Enter **Limit Price**, and check next to **Limit Price** field to enter **Limit Spread** instead.
6. Complete and verify all fields. Click **Submit**.
7. A **Preview Order** window will pop-up. Click on **Submit** button to confirm.
8. An **Order Receipt** window will pop up. Double-check order from the **Order Status** panel.

The screenshot shows the 'Order Ticket - CFD.SG' window. At the top, it displays 'Bid 1.385' and 'Ask 1.390'. Below this, the 'Account' field is set to 'MOH\*\*\*085K553' and '0000075'. The 'Contract Name' is 'ComfortDelgro' (callout 1), 'Contract Code' is 'CFD.SG' (callout 2), and 'Direction' is 'Buy' (callout 3). The 'Order Type' is 'DMA OCO' (callout 4). The 'OCO Limit' section shows 'Quantity' as '1,000' and 'Limit Price' as '1.390'. The 'OCO Stop' section shows 'Quantity' as '1,000', 'Stop Price' as '1.390', and 'Limit Price' as '1.390'. The 'Stop Price Trigger' is set to 'Last Done'. The 'Sufficient Cash' and 'Sufficient Credit' fields are both 'Yes'. The 'Available Cash' is '99136216.28 SGD', 'Required Margin' is '139.00 SGD (10%)', 'Available Credit' is '97204882.37 SGD', and 'Required Credit' is '1390.00 SGD'. The 'Commission & Finance Charges' section shows 'Commission Rate' as '0.220% of contract value', 'Min Commission' as '25.00 (SGD)', 'Long Finance Charge' as '3.00% p.a.', and 'Short Finance Charge' as '6.00% p.a.' (callout 6). A 'Submit' button is at the bottom right.

NOTE - When order is triggered, it is subjected to risk checks which may result in rejection.

## To place a Contingency Order

A **Contingency** order is a limit order that will not be activated until the specified condition is met.

To place a **Contingency** order:

1. Select from list of contracts under **Contract Name** or **Contract Code**.
2. Select **Buy** or **Sell** under **Direction**.
3. Select **Contingency** under **Order Type**.
4. Enter order **Quantity**.
5. Enter **Limit Price**. Check next to **Limit Price** field to enter **Limit Spread** instead.
6. Choose desired contract under **Condition**. Select from **Ask Price**, **Bid Price** or **Last Done** to be  $\geq$  or  $\leq$  specified price.
7. Complete and verify all fields. Click on **Submit** button.
8. A **Preview Order** window will pop up. Click **Submit** to confirm.
9. An **Order Receipt** window will pop up. Double-check order from the Order Status panel.

The screenshot shows the 'Order Ticket - CFD.SG' window. At the top, it displays 'DMA' and a gear icon. Below this, there are two boxes: 'Bid' with the price '1.385' and 'Ask' with the price '1.390'. The main form contains the following fields and options:

- Account:** MOH\*\*\*D&SK553, 0000075
- Contract Name:** ComfortDelgro (1)
- Contract Code:** CFD.SG
- Direction:** Buy (2)
- Order Type:** DMA Contingency (3)
- Quantity:** 1,000 (4)
- Limit Price:** 1.385 (5)
- Condition:** ACL.SG (6)
- Limit Time:** 00:00 to 23:59
- Sufficient Cash:** Yes
- Sufficient Credit:** Yes
- Available Cash:** 99135495.20 SGD
- Required Margin:** 138.50 SGD (10%)
- Available Credit:** 97206156.65 SGD
- Required Credit:** 1385.00 SGD
- Commission & Finance Charges:**
  - Commission Rate: 0.220% of contract value
  - Min Commission: 25.00 (SGD)
  - Long Finance Charge: 3.00% p.a.
  - Short Finance Charge: 6.00% p.a.
- Submit** button (7)

NOTE - When order is triggered, it is subjected to risk checks which may result in rejection.

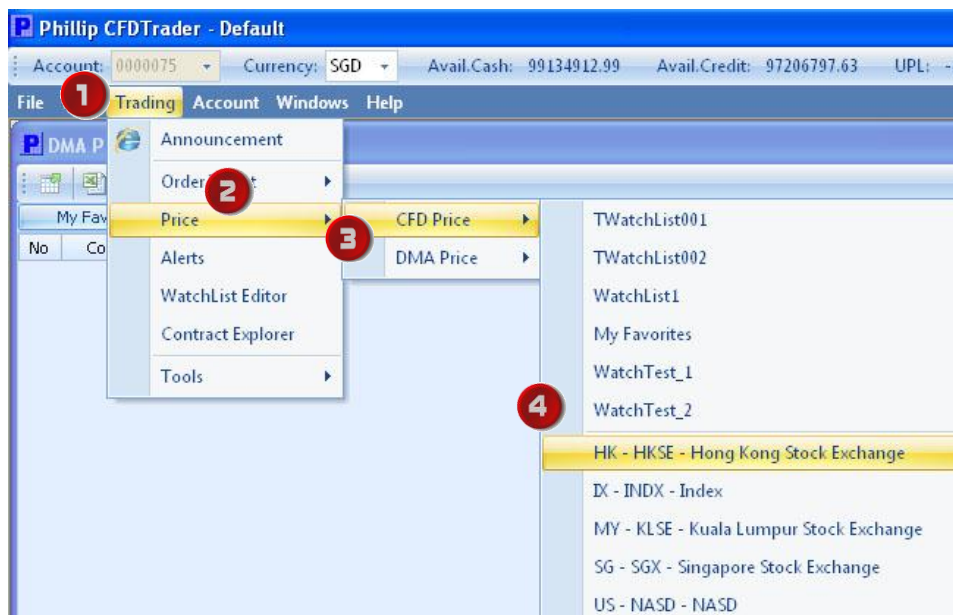


## PRICE

The **Price** option displays the saved WatchLists and contracts by exchanges and products. You can select from **CFD** price and **DMA** price.

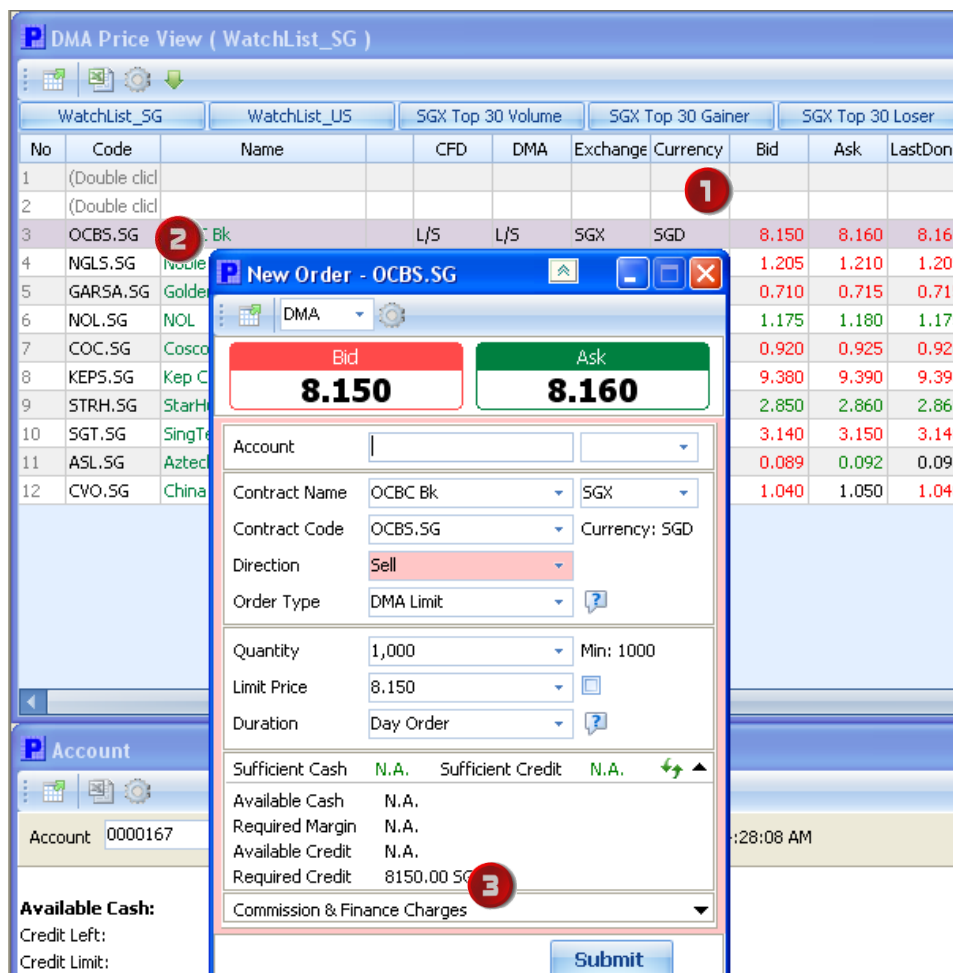
### Selecting CFD or DMA Price View

1. Click on **Trading**.
2. Click on **Price**.
3. Click on **CFD Price** or **DMA Price**.
4. Select a **Price View**.



### Trading from Price View

1. Double Click on the bid price of a contract to do SELL trade or double click ask price to do BUY trade.
2. New **Order Ticket** form will appear with the relevant details filled.
3. Make the necessary changes according to preferences and submit the trade.



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### Sorting the Contracts in Price View in ascending/descending order

1. Click on column name to sort in ascending or descending order.

DMA Price View (SG - SGX - Singapore Stock Exchange)

TWatchList00 **1** SGX-Top30-%Loser SGX-Top30-Volume SGX-Top30-Gainer SGX-Top30-%Gainer

No	Code	Name	CFD	DMA	Exchange	Currency	Bid	Ask	BuyVol	SellVol
47	UOB.SG	UOB	L/S	L/S	SGX	SGD	19.02	19	12000	2000
48	UOK.SG	UOB Kay Hian	L/S	L/S	SGX	SGD	1.59	1.62	2000	10000
49	BNY.SG	Banyan Tree	L/S	L/S	SGX	SGD	0.84	0	5000	0
50	SLC.SG	Stamford Land	L/S	L/S	SGX	SGD	0.615	0.62	50000	5000
51	AEM.SG	AEM	L/S	L/S	SGX	SGD	0.04	0.045	300000	1076000
52	ARM.SG	Armstrong	L/S	L/S	SGX	SGD	0.31	0.315	27000	223000
53	ASM.SG	ASL Marine	L/S	L/S	SGX	SGD	0.6	0.64	6000	10000
54	BSS.SG	Biosensors International G	L/S	L/S	SGX	SGD	1.28	1.3	175000	309000
55	BWP.SG	Bright World	L/S	L/S	SGX	SGD	0.58	0.58	5000	9000
56	BYN.SG	Beyonics	L/S	L/S	SGX	SGD	0.16	0.165	100000	123000
57	CBR.SG	China Bearing	L/S	L/S	SGX	SGD	0.04	0.05	147000	122000
58	CEG.SG	ChinaEssen	L/S	L/S	SGX	SGD	0.275	0.305	130000	32000
59	CEL.SG	ChinaEnergy	L/S	L/S	SGX	SGD	0.1	0.105	160000	168000
60	CFP.SG	China FlexP	L/S	L/S	SGX	SGD	0.09	0.095	10000	50000
61	CKF.SG	China Kangda	L/S	L/S	SGX	SGD	0.09	0.11	118000	36000
62	CMP.SG	China Milk	L/S	L/S	SGX	SGD	0	0	0	0
63	CNF.SG	Celestial NutriFoods	L/S	L/S	SGX	SGD	0	0	0	0

### Organise Price View Information

1. Drag columns to customise the view. For example, drag the **LastDone** column next to the **Ask** column.
2. The **LastDone** column has been moved next to the **Ask** column.

ite WatchList in WatchList Editor!

Name	CFD	DMA	Exchange	Currency	Bid	Ask	BuyVol	SellVol	TotalVol	LastDone	Open
AsiaEntp	L/S	L/S	SGX	SGD	0.200	0.215	14	19	-	-	-
Chemoil US\$	L/-	L/-	SGX	USD	0.215	0.220	50	4	10	0.220	0.220
China AOil	L/S	L/S	SGX	SGD	0.995	1.000	3	70	71	0.995	0.995
EuYanSang	L/S	L/S	SGX	SGD	0.630	0.660	23	20	5	0.640	-
Gems TV	-/-	-/-	SGX	SGD	0.009	0.011	2718	715	500	0.010	0.010

**1**

ite WatchList in WatchList Editor!

Name	CFD	DMA	Exchange	Currency	Bid	Ask	LastDone	BuyVol	SellVol	TotalVol	Open
AsiaEntp	L/S	L/S	SGX	SGD	0.200	0.215	-	14	19	-	-
Chemoil US\$	L/-	L/-	SGX	USD	0.220	0.225	0.220	6	130	14	0.220
China AOil	L/S	L/S	SGX	SGD	0.990	0.995	0.995	70	5	76	0.995
EuYanSang	L/S	L/S	SGX	SGD	0.630	0.660	0.640	23	20	5	-
Gems TV	-/-	-/-	SGX	SGD	0.009	0.011	0.010	2718	715	500	0.010

**2**

### Right click function on Price View

1. Right click on any contract listed in **Price View**.
2. Click on **Charting** to open the chart for selected contract.
3. Click on **Cash Adv Market Depth** to open Market Depth and pre open/ close information.
4. Click on **Cash Market Depth** to open Market Depth information.
5. Click on **Cash Time and**

Phillip CFDTrader - Workspace1 - [CFD Price View (HK - HKSE - Hong Kong Stock Exchange)]

Account: Currency: SGD Avail.Cash: Avail.Credit: UPL: Margin Utilization: 4%

File View Trading Account Windows Help

Please add favorite WatchList in WatchList Editor!

No	Code	Name	CFD	DMA	Exchange	Currency	Bid	Ask	BuyVol	SellVol	TotalVol	LastDone	Open	High
1	0001.HK	Cheung Kong	L/S		HKSE	HKD	93.200	93.300	9	10	-	-	-	-
2	0002.HK	CLP Holdings	L/S		HKSE	HKD	65.550	65.800	16.5	13.5	-	-	-	-
3	0003.HK	HK & CHINA GAS	L/S		HKSE	HKD	17.960	17.980	15	26	-	-	-	-
4	0004.HK	Wharf (Holdings) Ltd.	L/S		HKSE	HKD	34.700	34.850	98	1	-	-	-	-
5	0005.HK	HSBC	L/S		HKSE	HKD	59.200	59.250	78	66.4	-	-	-	-
6	0006.HK	Hong Kong Electric Holding	L/S		HKSE	HKD	57.350	57.500	108	20	-	-	-	-
7	0008.HK	PCCW	L/S		HKSE	HKD	2.590	2.600	296	187	-	-	-	-
8	0010.HK	Hang Lung Group Ltd.	L/S		HKSE	HKD	43.250	43.650	3	66	-	-	-	-
9	0011.HK	Hang Seng Bank Ltd.	L/S		HKSE	HKD	92.600	92.800	11.7	2	-	-	-	-
10	0012.HK	Henderson Land Dev Co Li	L/S		HKSE	HKD	37.500	37.550	240	31	-	-	-	-
11	0013.HK	Hutchinson	L/S		HKSE	HKD	66.100	66.250	4	11	-	-	-	-
12	0014.HK	Hysan Development Co. Li	L/S		HKSE	HKD	25.700	25.850	3	39	-	-	-	-
13	0016.HK	Sun Hung Kai Properties Li	L/S		HKSE	HKD	98.450	98.650	2	52	-	-	-	-
14	0017.HK	New World Dev	L/S		HKSE	HKD	6.230	6.250	3	224	-	-	-	-
15	0019.HK	Swire Pacific Ltd. A	L/S		HKSE	HKD	93.400	93.500	9	3.5	-	-	-	-
16	0023.HK	Bank Of East Asia Ltd.	L/S		HKSE	HKD	29.000	29.150	6.4	2	-	-	-	-
17	0027.HK	Galaxy Ent	L/-		HKSE	HKD	14.320	14.360	1	13	-	-	-	-
18	0041.HK	Great Eagle Holdings Ltd.	L/S		HKSE	HKD	15.100	15.180	8	189	-	-	-	-
19	0054.HK	Hopewell Hold	L/S		HKSE	HKD	19.860	19.940	14.5	6.5	-	-	-	-
20	0066.HK	MTR Corporation	L/S		HKSE	HKD	25.100	25.200	1.5	22	-	-	-	-
21	0069.HK	Shangri La Asia	L/S		HKSE	HKD	13.380	13.440	8	30	-	-	-	-
22	0083.HK	Sino Land	L/S		HKSE	HKD	10.780	10.820	42	22	-	-	-	-
23	0101.HK	Hang Lung Properties Ltd	L/S		HKSE	HKD	22.400	22.500	22	15	-	-	-	-

Charting  
Cash Adv Market Depth  
Cash Market Depth  
Cash Time & Sales  
Fundamental Info  
Reuters Fundamental Data  
Counter Details  
New Alert  
Add to WatchList  
Save WatchList  
Change WatchList  
Theme  
GridLine  
Columns  
Option...

**Sales** to open Time and Sales information.

6. Click on **Fundamental Info** to view the year highs and lows.
7. Click on **Reuters Fundamental Data** to access Reuters' valuations and estimates.
8. Click on **New Alert** to create a new price alert.
9. Click on **Add to WatchList** to add selected contract to the desired WatchList.
10. Click on **Save WatchList** to save current WatchList settings.
11. Click on **Change WatchList** to change to the desired WatchList.
12. Click on **Theme** to select one of the three available themes or any other themes created.
13. To apply or remove grid lines, click on **GridLine**. The check mark shows that the function is applied.
14. Click on **Columns** to customise and check which ones to display in the **Price View**.
15. Click on **Option** to access **WatchList Editor**.




## ALERTS

Click on **Alerts** to display **Alert View**, to set **Price Alert** or **Order Alert**.

### PRICE ALERT

**Price Alert** allows you to set price alerts for desired contracts, based on conditions that you set.

1. Click on  to set a **New Alert**.
2. Select **Contract Code** from list of drop down menu or click **Search**.
3. Check on price or volume conditions you desire to trigger the alert.
4. Click on **Active** (one time alert) or **Retrigger** (recurring alert).
5. Select a **Delivery Mode** to receive the alert via CFDTrader 2 or email.
6. Set your email address(es) to receive email alert.
7. Set a message if desired.
8. Click **Save**.

CFD Price View ( HK - HKSE - Hong Kong Stock Exchange )

No	Code	Name	CFD	DMA	Exchange	Currency	Bid	Ask	BuyVol	SellVol	TotalV
1	0001.HK	Cheung Kong	↑	L/S	HKSE	HKD	89,200	89,550	15	11	3441.0
2	0002.HK	CLP Holdings	↑	L/S	HKSE	HKD	65,200	65,300	37.5	2	2321.0
3	0003.HK	HK & CHINA GAS	↑	L/S	HKSE	HKD	17,640	17,680	10	19	3213.0
4	0004.HK	Wharf (Holdings) Ltd.	↑	L/S	HKSE	HKD	33,450	33,500	24	14	3827.0
5	0005.HK	HSBC	↓	L/S	HKSE	HKD	57,500	57,600	56	58.8	12544.0
6	0006.HK	Hong Kong Electric			E	HKD	57,300	57,600	30	11.5	2610.0
7	0008.HK	PCCW			E	HKD	2,690	2,710	297	60	10238.0
8	0010.HK	Hang Lung Group			E	HKD	41,750	42,200	10	2	845.0
9	0011.HK	Hang Seng Bank			E	HKD	91,750	92,000	6.9	158.9	1033.0
10	0012.HK	Henderson Land			E	HKD	35,900	35,950	6	7	2396.0
11	0013.HK	Hutchison			E	HKD	64,250	64,500	5	18	3196.0
12	0014.HK	Hysan Developme			E	HKD	25,000	25,050	89	60	851.0
13	0016.HK	Sun Hung Kai Pro			E	HKD	93,400	93,500	6	10	5130.0
14	0017.HK	New World Dev			E	HKD	6,190	6,200	30	27	9257.0
15	0019.HK	Swire Pacific Ltd.			E	HKD	92,500	92,800	2	1.5	1588.0
16	0023.HK	Bank Of East Asia			E	HKD	26,850	27,000	20	3.8	1450.0
17	0027.HK	Galaxy Ent			E	HKD	13,880	13,960	246	1	7617.0
18	0041.HK	Great Eagle Holdi			E	HKD	15,000	15,100	2	20	256.0
19	0054.HK	Hopewell Hold			E	HKD	19,860	20,000	23	39.5	1370.0
20	0066.HK	MTR Corporation			E	HKD	24,450	24,500	1	19.5	1718.0

**New Alert**

Contract Code: 0001.HK

☒ **Active** ☐ **Retrigger**

**Price**

☐ Last Done Price ☐ Bid Price ☐ Ask Price ☐ Total Volume ☐ Buy Volume ☐ Sell Volume

☒ AND ☐ OR

**Delivery Mode**

☒ CFDTrader ☐ Email

**Type**

☐ DMA ☒ CFD


**Notify**

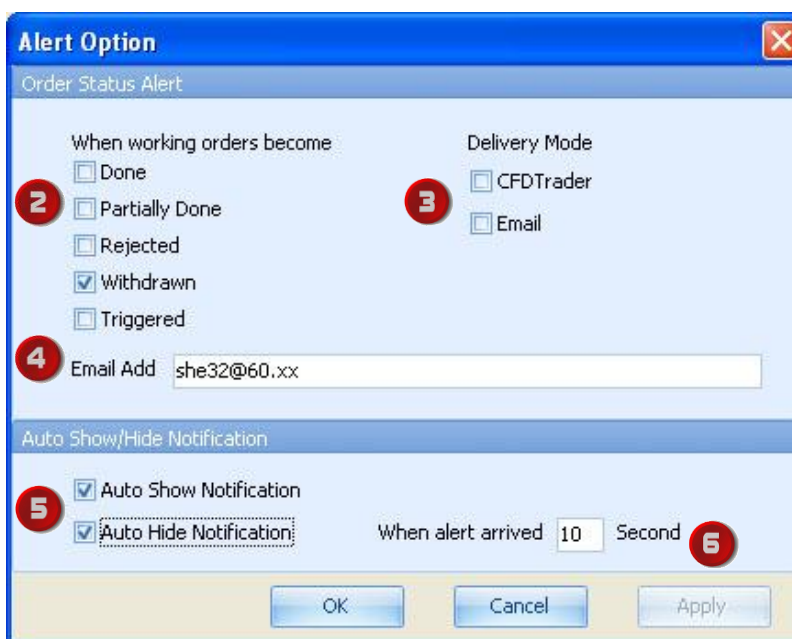
Email - separate with semicolons. example:joe@email.com;jane@email.com

Message

## ORDER ALERT

**Order Alert** allows you to set order alerts for desired contracts, based on conditions that you set.

1. Click on  to display **Alert Option**.
2. Check the order status(es) you would like to be notified of.
3. Select a **Delivery Mode** to receive the alert via CFDTrader 2 or email.
4. Set your email address(es) to receive an email alert.
5. Indicate if you would like to auto show or auto hide notifications.
6. Set number of seconds you would like alerts to flash in CFDTrader 2.

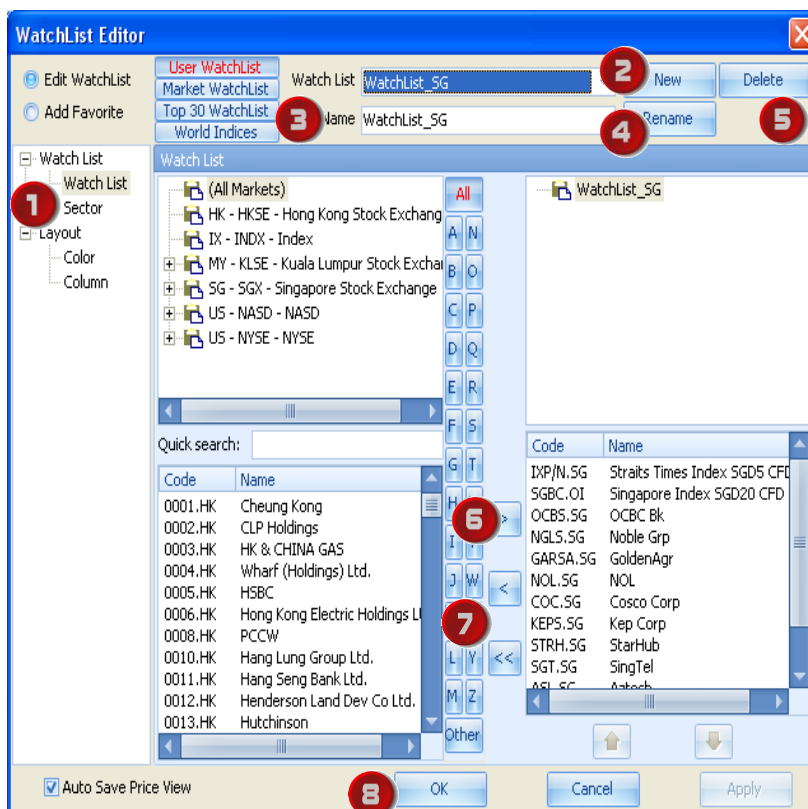


## WATCHLIST EDITOR

The WatchList Editor enables you to customise and place the list of your favorite trading instruments or contracts at your fingertips. The CFDTrader 2 WatchList allows you to add contracts across various exchanges into the same WatchList (Maximum of 50 contracts within each WatchList).

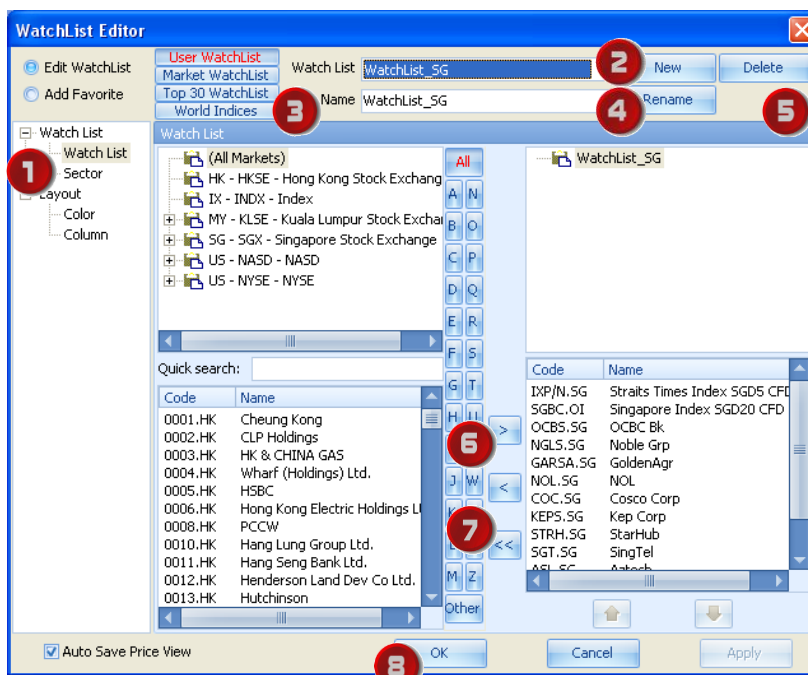
### Creating a WatchList

1. Select **WatchList> WatchList**.
2. Click **New**.
3. Enter name of the WatchList in **Name** field.
4. Click **Rename**.
5. Click **Delete** to delete WatchList.
6. Select desired contract(s) and click **>** to add the contract(s) into the WatchList.
7. To remove the contract, select contract and click **<**. To remove all contracts, click **<<**.
8. To save WatchList, click **Apply** and **OK**.



## Creating Sectors

1. Select **WatchList> Sector**.
2. Click **New**.
3. Enter name of the sector in **Name** field.
4. Click **Rename**.
5. Click **Delete** to delete sector.
6. Select the contract(s) and click **>** to add contract(s) into the sector.
7. To remove contract, click **<**. To remove all contracts, click **<<**.
8. To save sector, click **Apply** and **OK**.



## Changing Layout - Color

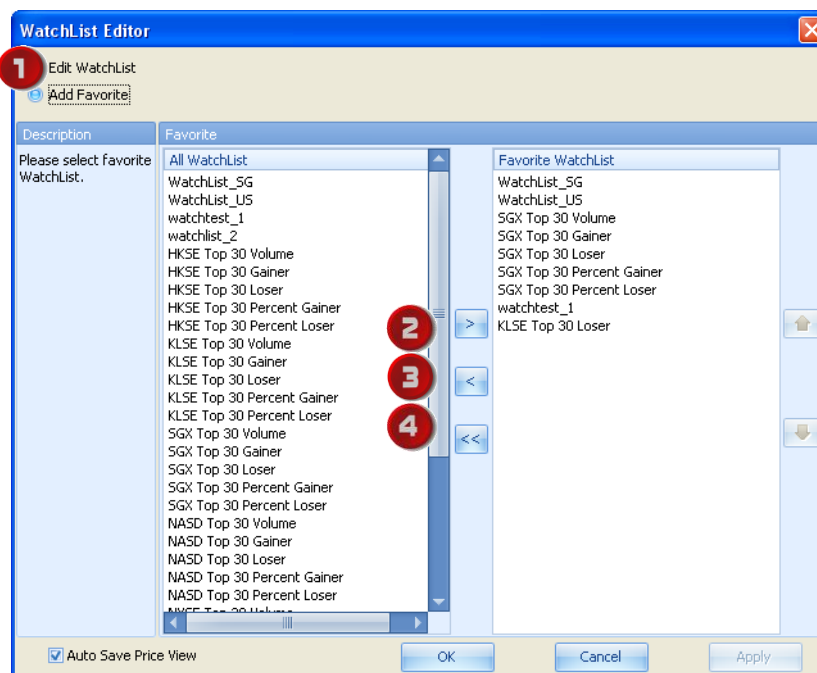
You can either select from the existing themes or customise your own themes.

1. Select **Layout> Color**.
2. Click **New**.
3. Enter name of the new theme and click **Rename**.
4. To change theme attributes, select from list of attributes.
5. Click on displayed default color to make a selection from color palette.
6. Click **Delete** to delete the theme.
7. Make a theme default by checking **Default**.
8. To save the theme, click **Apply** and **OK**.



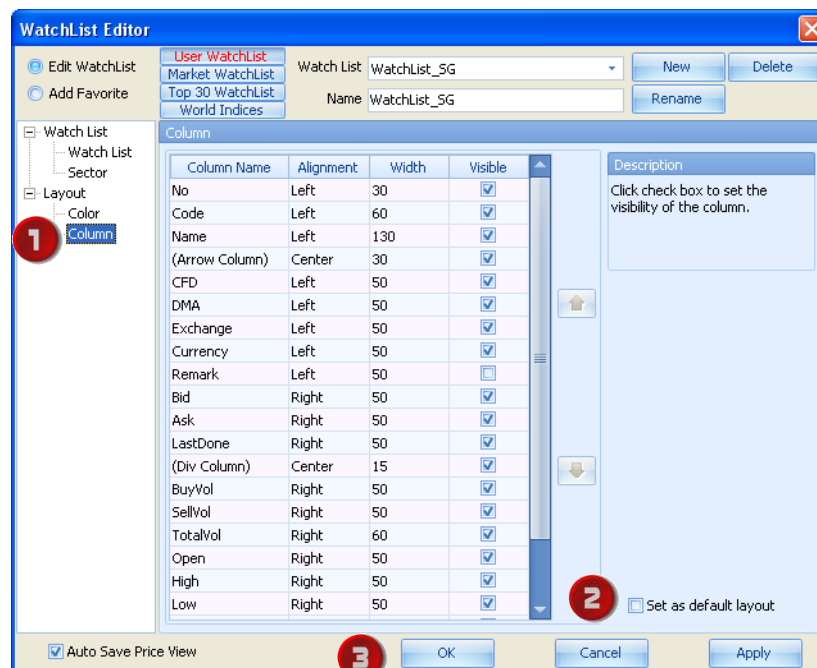
## Adding WatchLists to Favorites

1. Select **Add Favorites**.
2. Select the WatchList(s) desired and click **>** to add the WatchList(s) into your Favorites.
3. To remove the WatchList(s) from Favorites, click **<**. To remove all the WatchLists click **<<**.
4. To save your Favorites, click **Apply** and **OK**.



## Changing Layout - Column

1. Select **Layout> Column**.
2. To display a certain column, check in the checkbox corresponding to its attribute. This selection can be set as default by checking **Set as default layout**.
3. To click **Apply** and **OK**.





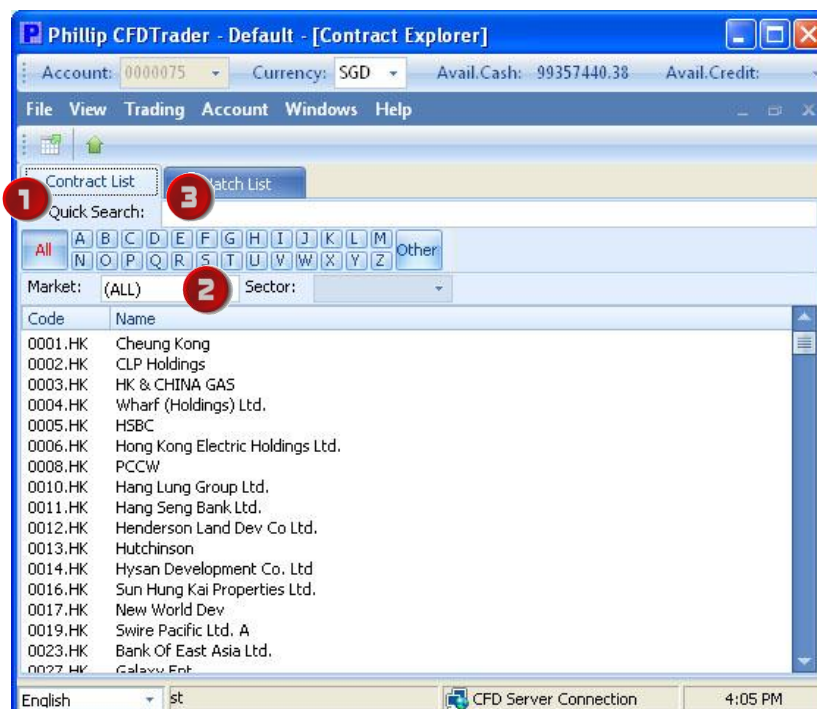
## CONTRACT EXPLORER

Click on **Contract Explorer** to easily search for contracts based on markets, or within specified WatchList(s).

### CONTRACT LIST

To search for contracts within different markets.

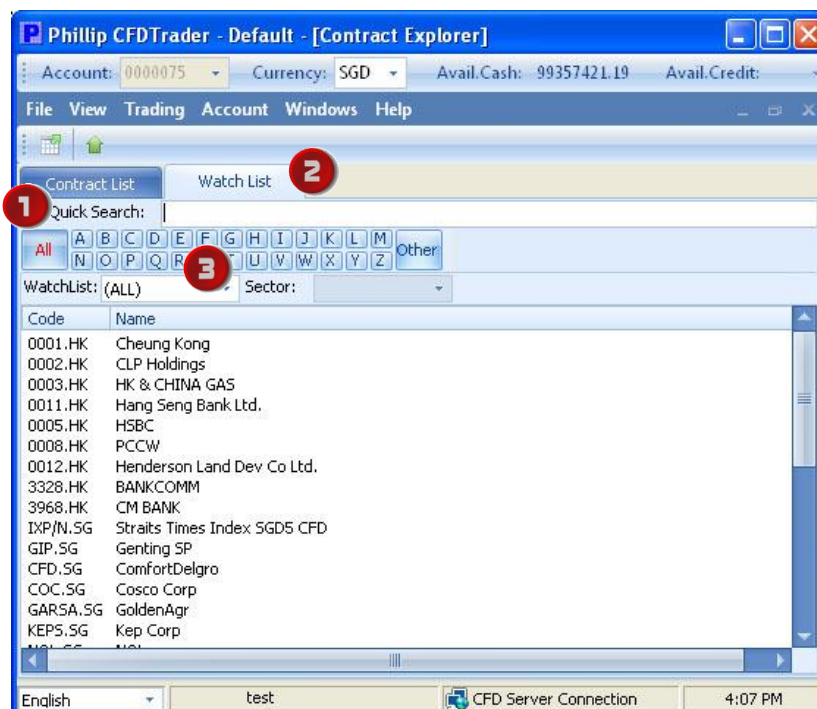
1. Click on **All** or individual alphabets.
2. Select Market.
3. Use the Quick Search bar, which predicts the contract you are searching for.
4. Right click on the contract to Edit WatchList.



### WATCHLIST

To search for contracts within WatchLists.

1. Click on **All** or individual alphabets.
2. Select WatchList.
3. Use the Quick Search bar, which predicts the contract you are searching for.
4. Right click on the contract to Edit WatchList.



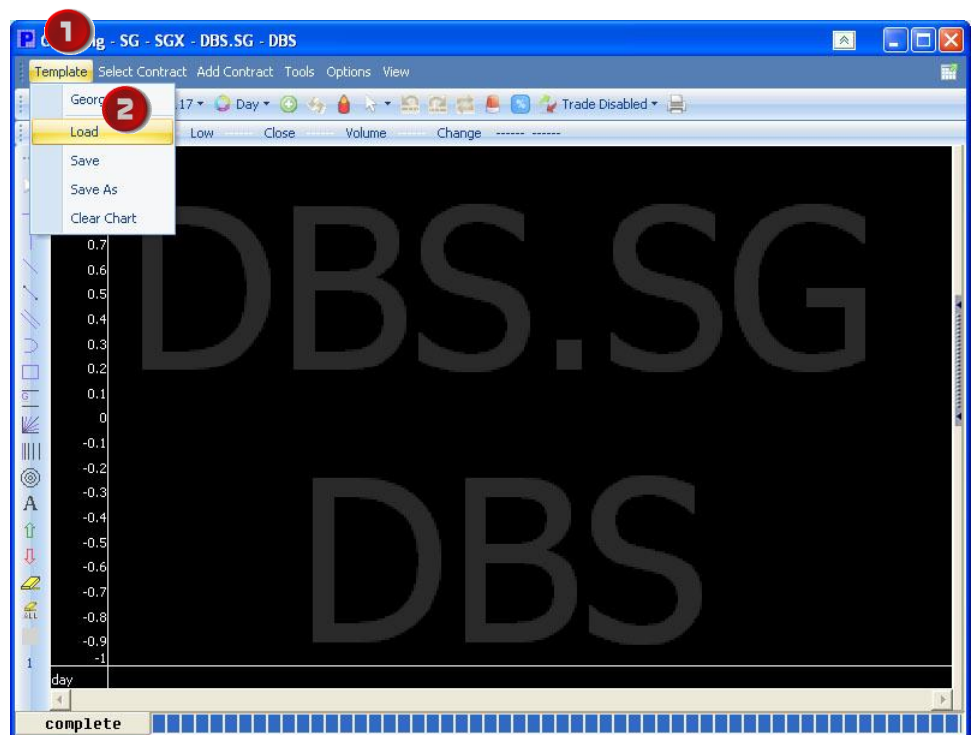
## 7. CHARTING

### TEMPLATE

**Template** displays options relating to chart Templates.

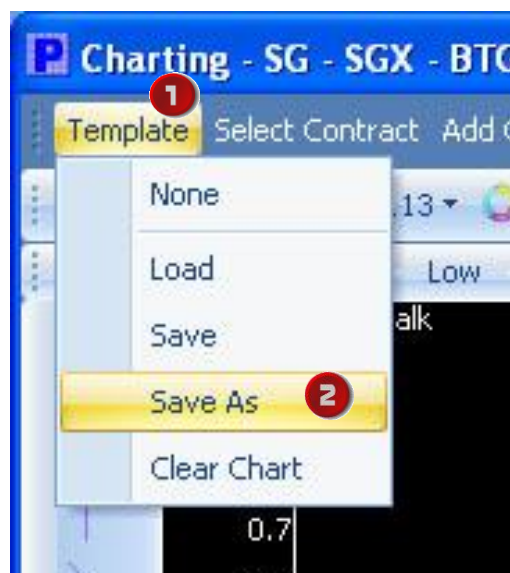
#### To Load Template

1. Click **Template**.
2. Click **Load**.
3. Select from list.
4. Click **OK**.



#### To Save Template

1. Click **Template**.
2. Click **Save/Save As**.

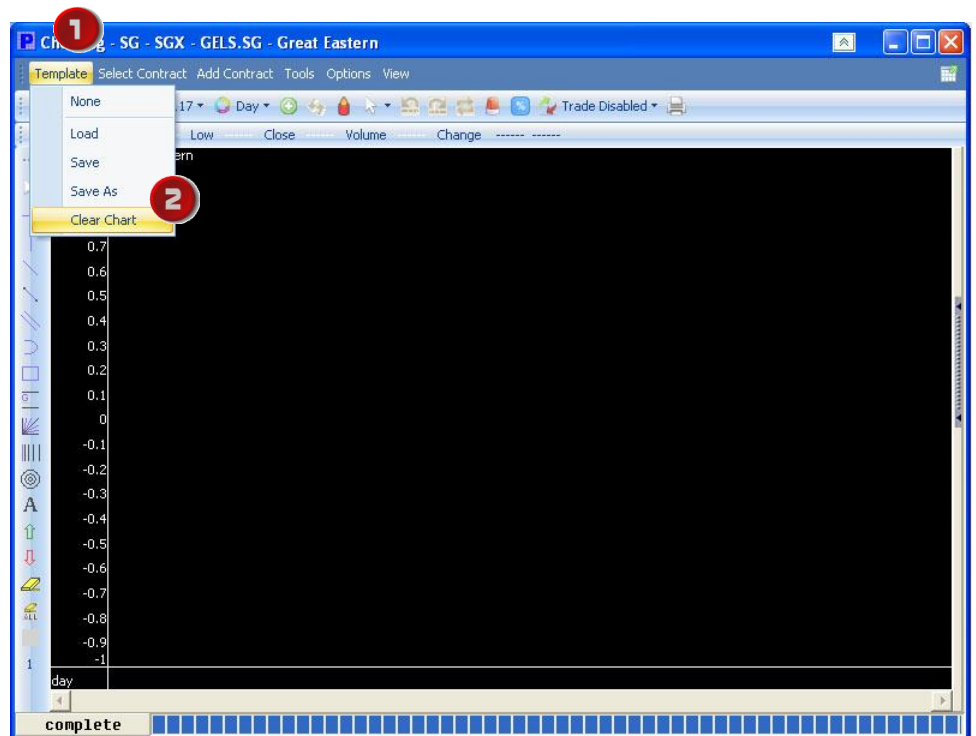


3. Enter new template name.
4. Click **OK**.



### To Clear Chart

1. Click **Template**.
2. Click **Clear Charts**.



### SELECT CONTRACT

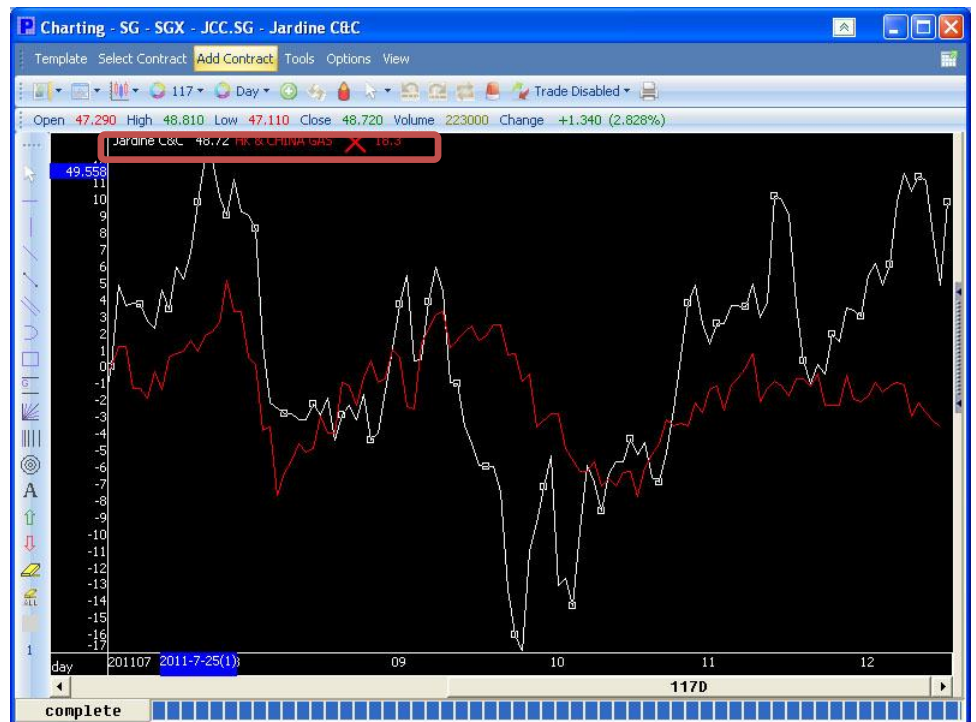
**Select Contract** allows you to open a new chart through **Contract Explorer**.





## ADD CONTRACT

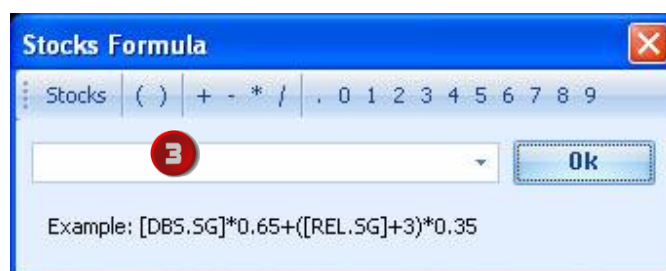
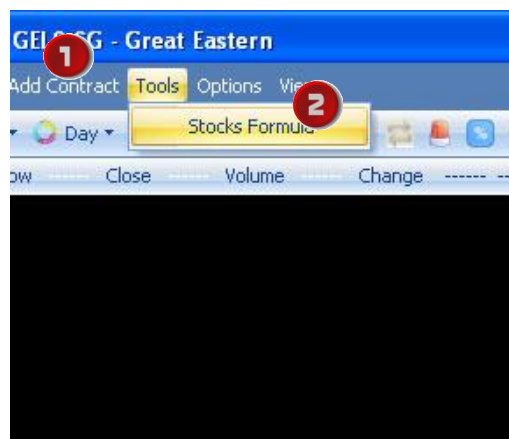
**Add Contract** allows you to compare 2 or more performance charts through **Contract Explorer**.



## TOOLS

**Tools** allow you to add formulas to your charts.

1. Click **Tools**.
2. Click **Stocks Formula**.
3. Edit stock formula or create a composite stock.



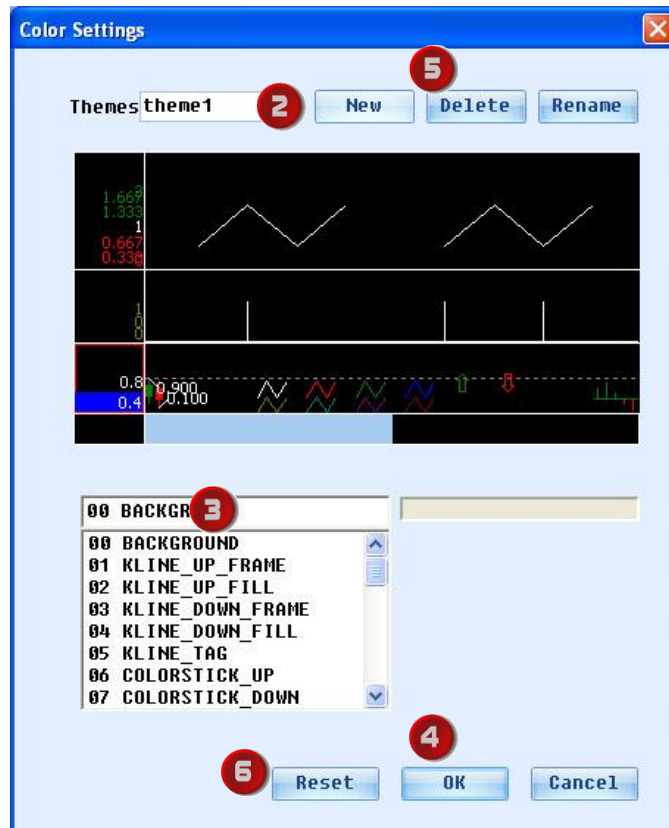
## OPTIONS

Options allow you to edit settings for charting.

### COLOR SETTINGS

To edit color themes on charting.

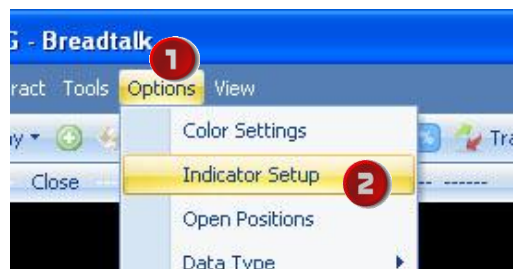
1. Click **Color Settings**.
2. Click **New**, enter name in **Themes** and click **Rename** to create new theme.
3. Select chart attributes and choose preferred color from color palette.
4. Click **OK** to accept changes
5. Click **Delete** to delete theme.
6. Click **Reset** to reset to default theme.



### INDICATOR SETUP

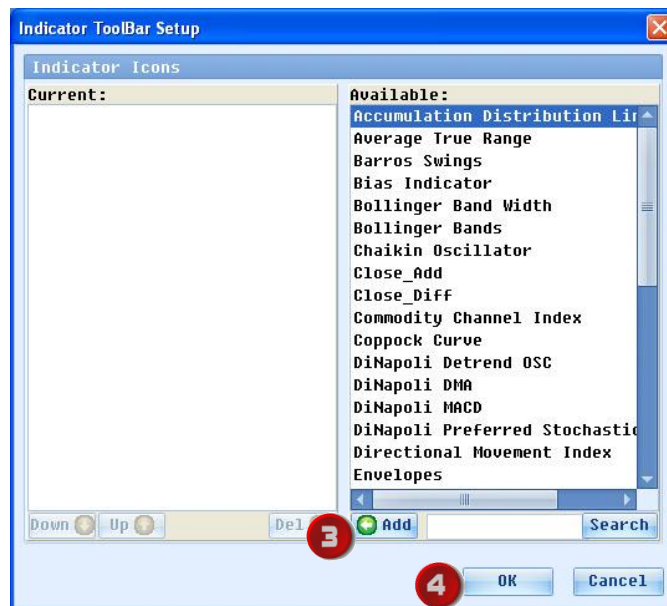
This function allows you to auto-add your favourite indicators to the side menu bar of the chart.

1. Click **Options**.
2. Click **Indicator Setup**.
3. Click **Add** to add



indicators.

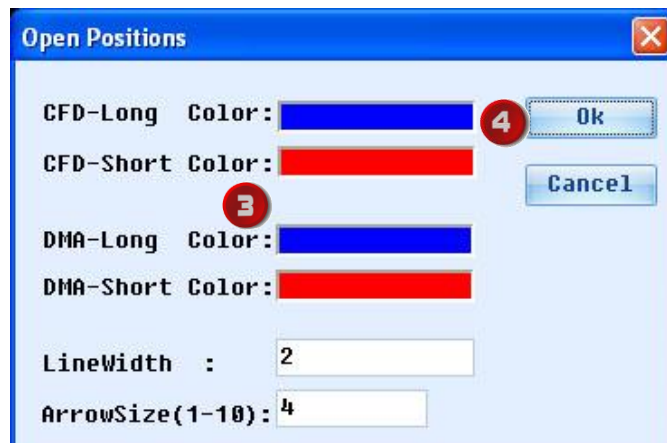
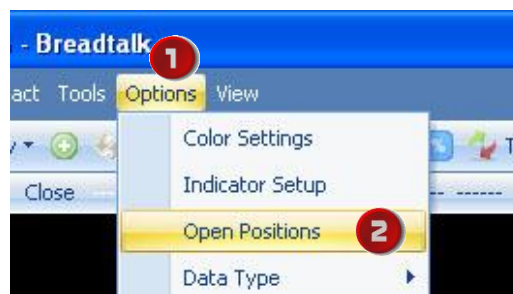
4. Click **OK**.



### OPEN POSITIONS

You are able to view your net open positions (based on average price) on your charts. This function allows you edit settings for Open Positions chart lines.

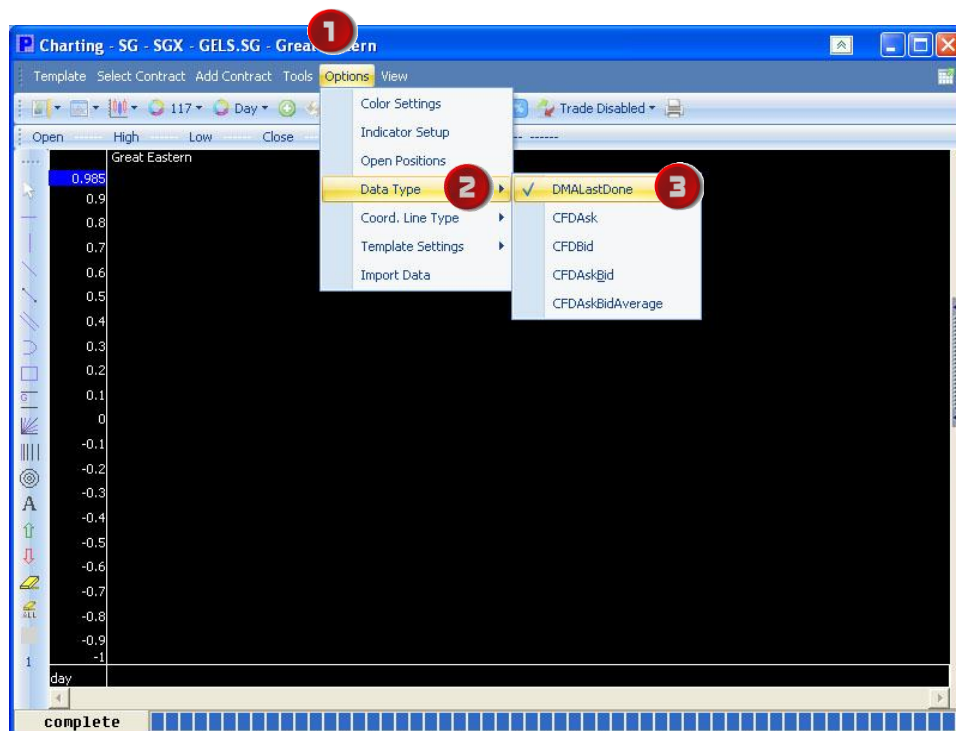
1. Click **Options**.
2. Click **Open Positions**.
3. Make changes to your settings.
4. Click **OK**.



## DATA TYPE

You are able to view your net open positions (based on average price) on your charts. This function allows you edit settings for Open Positions chart lines.

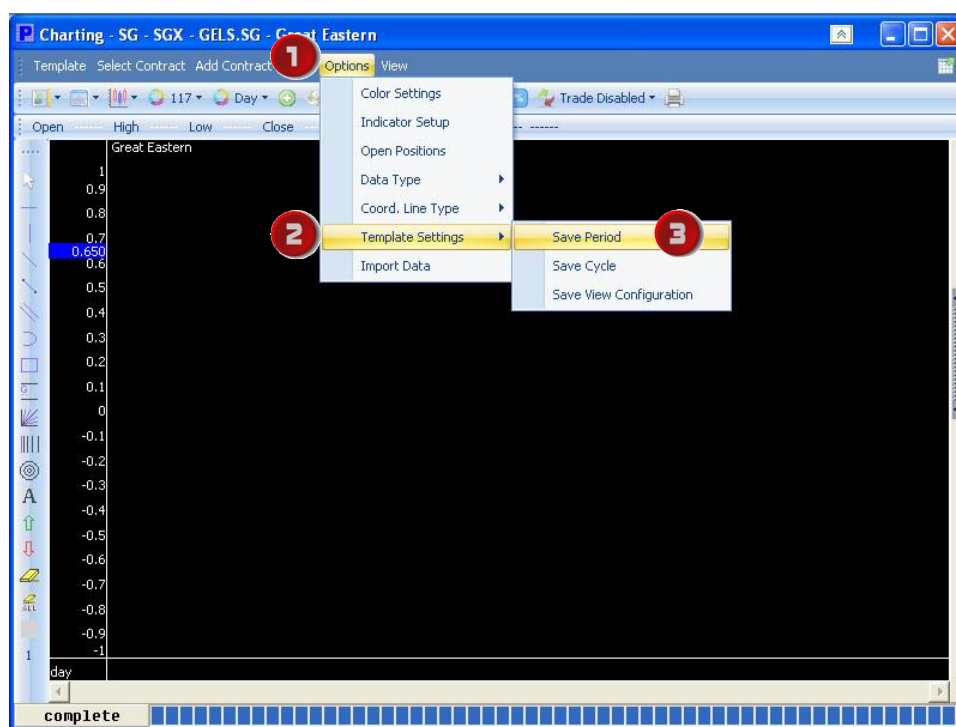
1. Click **Options**.
2. Click **Data Type**.
3. Select one option:
  1. DMA Last Done
  2. CFD Ask
  3. CFD Bid
  4. CFD AskBid
  5. CFD AskBid Average



## TEMPLATE SETTINGS

To pre-save settings for your charts.

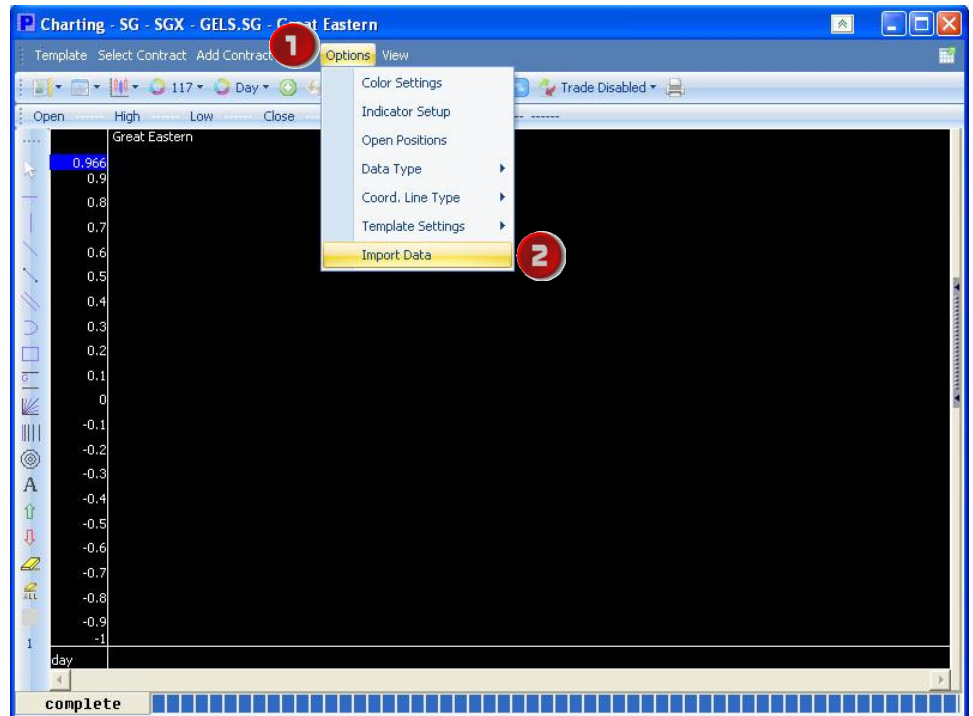
1. Click **Options**.
2. Click **Template Settings**.
3. Select one of the following options:
  - i. Save Period
  - ii. Save Cycle
  - iii. Save View Configuration



## IMPORT DATA

To import chart data.

1. Click **Options**.
2. Click **Import Data**.
3. Click **Save**.



## VIEW

View enables elements of your charts to be visible.

## BACKGROUND NAME

To enable **Background Name**.

1. Click **View**.
2. Click **Background Name**.





## TOOL BAR

To enable **Tool Bar**.

1. Click **View**.
2. Click **Tool Bar**.



## PRICE BAR

To enable **Price Bar**.

1. Click **View**.
2. Click **Pricebar**.



## DRAW TOOLS

To enable **Draw Tools**.

1. Click **View**.
2. Click **Draw Tool**.



## PROGRESS

To enable chart loading status bar.

1. Click **View**.
2. Click **Progress**.



## ICONS

The icons in **Charting** provide quick access to chart tools.



















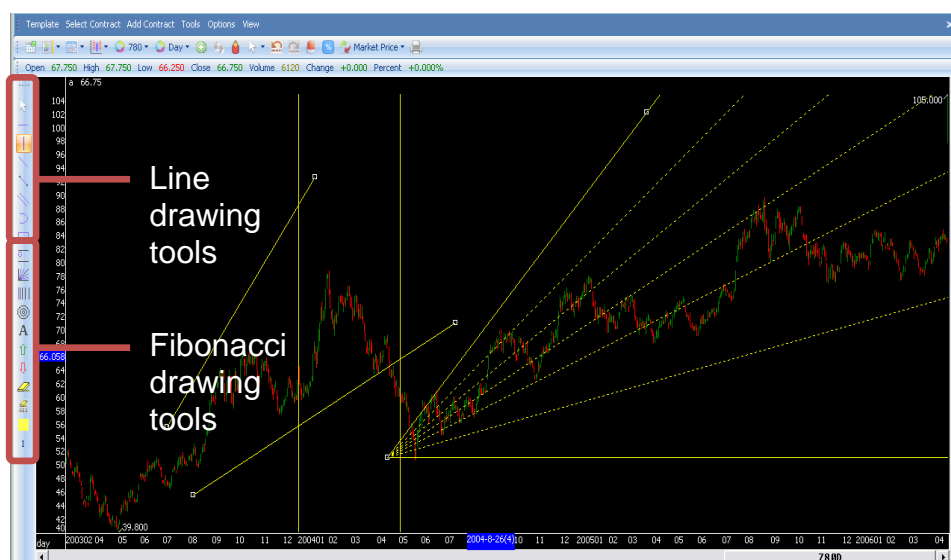
Icon	Action	What it means
	Active Template	To save, load or clear chart settings.
	Add Indicators	To add different indicators onto the chart for analysis.
	Change Chart Type	To change to a different chart type e.g. Line chart, Bar chart, Candlestick Chart.
	Period	To change the period or timeframe of the chart.
	Change Cycle	To change the chart cycle e.g. intraday chart.
	Show/Hide Open Positions Data	To show or hide open positions on the chart.
	Refresh Open Positions Data	To refresh open positions on the chart.
	Candlestick Patterns Recognition	To toggle the recognition of candlestick pattern on the chart.
	Cursor Type	To change cursor types. i.e. adding vertical or horizontal line to cursor.
	Undo	To undo action.
	Redo	To redo action.
	Refresh Intraday Chart	To refresh intraday chart.
	New Alert	To set new price alert.
	Performance	To see relative performance of 2 or more charts together.

















	Chart	
	Trading from chart	To enable or disable the option to execute trades on charts.
	Attach/Detach	To attach or detach the window panel from the main platform window, for viewing on multiple screens/monitors.

## DRAW TOOLS

The icons in **Draw Tools** provide easy to use drawing tools for **Charting**.




Icon	Action
	Horizontal Line
	Vertical Line
	Projection Line
	Trend Line
	Parallel Line
	Arc
	Rectangle
	Fibonacci Retracement
	Fibonacci Fan
	Fibonacci Cycle

	Fibonacci Arc
	Text
	Up Arrow
	Down Arrow
	Erase
	Erase All

## INDICATORS PANEL

To easily add or remove indicators from charts.

1. Click **Indicators** or **Drawings**.
2. Click **Add** and select from list of indicators/draw tools.



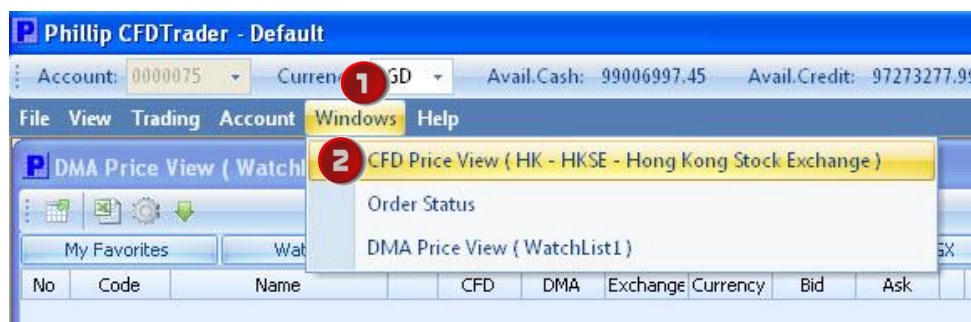
DiNapoli Indicators	
VBP	Volume By Price
BB	Bollinger Bands
ENV	Envelopes
BS	Barros Swings
IKH	Ichimoku Kinko Hyo
ADL	Accumulation Distribution Line
ATR	Average True Range
BBW	Bollinger Band Width
BI	Bias Indicator
CA	Close_Add
CC	Coppock Curve
CCI	Commodity Channel Index
CD	Close_Diff
CO	Chaikin Oscillator
DMI	Directional Movement Index
KDJ	Stochastic Oscillator
MACD	Moving Average Convergence Divergence
MFI	Money Flow Index
MTM	Momentum
OBV	On-Balance Volume
OSC	Stochastic Oscillator

## 8. MISCELLANEOUS FUNCTIONS

### WINDOWS

To access currently opened windows.

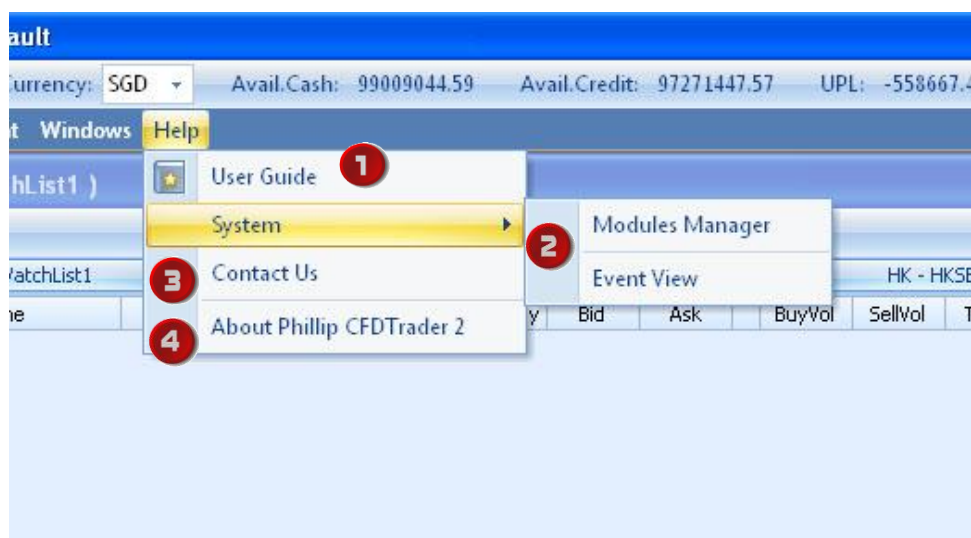
1. Click on **Windows** (main menu).
2. Access currently opened windows.



### HELP

To seek assistance on CFDTrader 2.

1. Click **User Guide** to learn more about how to use CFDTrader 2.
2. Click **System> Modules Manager** or **System> Event View** when you need assistance with platform issues.
3. Click **Contact Us** to be redirected to contact details on Phillip CFD website.
4. Click **About Phillip CFDTrader 2** for latest version number.



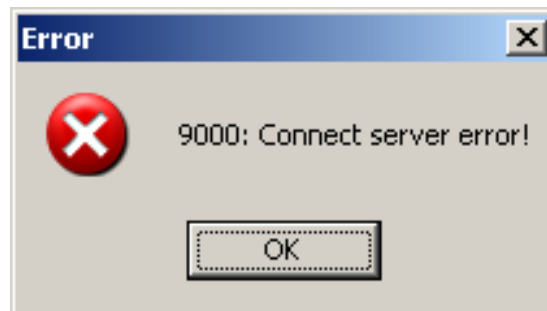
## 9. TROUBLESHOOTING

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### Cannot connect to server

**Problem:**

Connection errors occur when there is a problem with the application's configuration or internet connection.



**Solution:**

For internet connectivity issues, please check with your ISP providers or LAN administrators to resolve the problem. If you are behind a firewall or proxy, please configure the proxy settings accordingly.



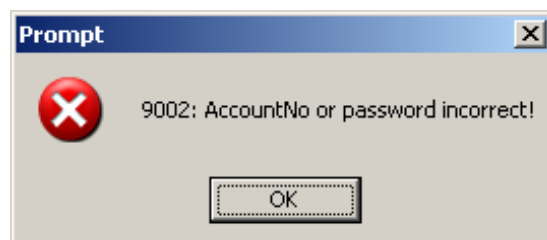
### Cannot login to CFDTrader 2

**Problem:**

I am facing problems logging into the trading platform.

**Solution:**

Please ensure that your username and password combination is correct. Check to see if CAPSLOCK is enabled or if you have used any illegal special characters. If your account has been deactivated from Phillip CFDTrader 2, please contact

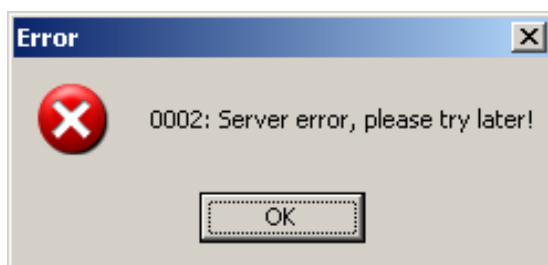


the CFD Department immediately.

### Connection Issues

#### Problem:

While performing an action (trade, withdrawal, account query etc.), I receive the following error:



#### Solution:

Phillip CFDTrader 2 has lost connection to its servers. Verify the server connection at the message bar below. Quit the program and re-login to the Phillip CFDTrader 2 application.

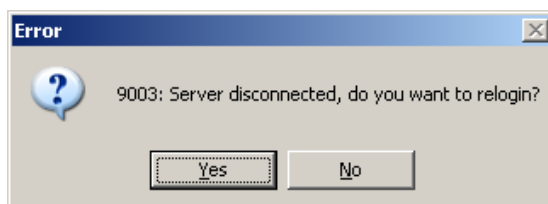


#### Problem:

Application disconnects after idling.

#### Solution:

For security reasons, the application will logout after it is left to idle for 30 minutes. To prevent this occurrence, perform any mouse activity within the application to ensure that the application remains active.



## 9. DISCLAIMERS

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